

# Pendoo X6 Pro

**User Manual** 

#### 1. Network

## 1.1 Wi-Fi

Check Wi-Fi", System will start scanning available address access points around you automatically.

Choose an access point and enter the password.

After authenticating IP address will be given to the box and "connected" is shown, wireless connection is available now.

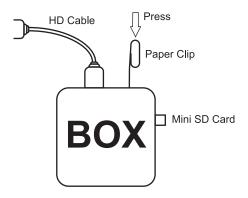
Notice: Wi-Fi connection and Ethernet connection are mutally excluded.

#### 1.2 Ethernet <:>

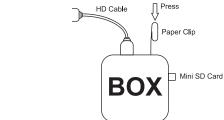
Box will automatically stop Wi-Fi connection and up Ethernet connection at the moment when Ethernet jack is plugged in. When the IP address appears, the network connection is available.

#### 2. Upgrade Steps

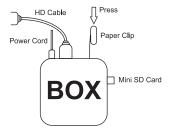
- Copy OTA.zip file into Mini SD card or USB Storage Device.
   Insert HD cable and Mini SD card (USB Storage Device) into the box.
- 2) Connect the other side of the HD cable to the TV HD port.



3) Insert an end of a paperclip into the hole below the device. There is a reset button inside the hole located on the back of the TV Box and keep pressing the button.



 Insert power cord (Still pressing the reset button)



- 5) Pressing the reset button and hold it until you see the Android reboot. And use the remote to choose "apply update from EXT \(\sim\_{\infty}\), choose "Update from Mini SD Card" (choose "Udisk" if USB Storage Device is applied) \(\sim\_{\infty}\) choose xxx.zip (the upgrade package file)" and press OK.
- 6) You will see "—install SD card..." it means the box is upgrading. After upgrade you can see "Install from SD card complete" at the bottom.
- Use remote to choose "reboot system now" and press OK or plug the power cord in again to reboot the TV Box.
- 8) Upgrade finished. You can see the "Welcome" interface.

Tips: You can check the build number in settings to confirm you have updated the TV Box successfully.

### 3. Trouble Shooting Guide

Problem	Solution
No Power	Check the power adapter is properly connected to the power and the TV Box     Press POWER button on the remote controller to turn on the power     Check if the status LED is blue when the box is powered on
No Pictures	- Reconnect with HD cable or AV cable - Check if the TV is switched on
No Sound or Distorted Sound	Adjust the volume     Check that the speakers are connected correctly
No Audio or Digital Output	- Check the digital connections - Check if your amplifier is set correctly
The Box does not Respond to the Remote Control	- Aim the remote directly at the sensor on the front of the TV Box     - Reduce the distance to the TV Box     - Replace the batteries in the remote control - qty. (2) AAA batteries
Player does not Respond to Some Opening Commands During Playback	Operations may not be permitted - Refer to the user manual     Possibility of system halted, re-insert with power adapter to restart the TV Box
No Sound During Movies Playback	The audio codec may not be supported by the TV Box - You can change the supported audio menu Check the volume
The Contents of the USB Flash Drive Cannot be Read	The USB's disk's file system format is not compatible with the TV Box if one of the USB cannot be read - Please turn off the TV Box for 30 seconds and restart the TV Box
Slow Operation of the USB Flash Drive	Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen
No Sound with HD Connection	The USB's disk's file system format is not compatible with the TV Box if one of the USB cannot be read - Please turn off the TV Box for 30 seconds and restart the TV Box
The TV Screen is Blank and the Player LED is Blinking	- Turn off your TV Box, wait 30 seconds, turn it on again - If under HD status, check if HD connection is correct or change another HD cable, set the output resolution of this TV Box into 720p